

Safety reporting became real-time across multi-plant operations

A large consumer-products manufacturer replaced manual registers and spreadsheets with connected safety workflows, so near-misses got reported sooner, actions closed on time, and audit proof stayed inside the record.

Multi-site / Global

High contractor dependency

6 min read



From manual reporting to connected safety governance

The case study focuses on cross-plant standardisation, faster reporting, and stronger audit closure.

Client Snapshot

- ✓ Modules: Contractor Safety Management, Incident Management, Action Tracker
- ✓ Use case: Cross-plant standardisation + governance visibility
- ✓ Outcome: Higher near-miss reporting + faster reporting cycle + better audit closure

The Problem

- ✓ Incident reporting lagged by 24-48 hours
- ✓ Observations were inconsistent across plants
- ✓ Audit observations stayed open

What Changed

- ✓ Standardised observation + inspection templates went live
- ✓ Contractor pre-qualification + document workflows
- ✓ Central action tracker with reminders + escalations

What Improved

- ✓ 68% reduction in manual safety documentation effort
- ✓ 52% faster incident reporting cycle time
- ✓ 41% increase in near-miss reporting

Four gaps were limiting proactive safety control

Manual registers, distributed files, and inconsistent contractor checks made safety evidence hard to trust at scale.



Visibility gaps

Corporate teams could not see leading indicators across plants in real time.



Reporting delays

Incidents were captured late because reporting depended on registers and follow-ups.



Audit friction

Proof lived across files and people, not inside a single workflow trail.



Contractor governance gaps

Compliance checks were document-heavy and inconsistent across locations.

Context & Constraints

SITES

Multi-plant network

CONTRACTORS

High intensity

SOP ALIGNMENT

Strict requirement

CONNECTIVITY

Offline mode for low-signal areas

A standardized, integrated safety environment

Configured across active operational sites to support observation capture, inspections, incident validation, audits, CAPA, and reporting.



Observations & Inspections

Configured for standardised field capture across plants: behaviours, unsafe conditions, and near-misses.

Key Workflow Controls

- ✓ Guided observation templates
- ✓ Mandatory fields for category, location, and severity
- ✓ Photo evidence optional/mandatory by category

Audit Proof Captured

- ✓ Time-stamped submission + closure history
- ✓ Repeat trend tagging for cross-plant learnings



Incidents, Audits & CAPA

Configured for faster reporting, structured governance, and predictable closure.

Key Workflow Controls

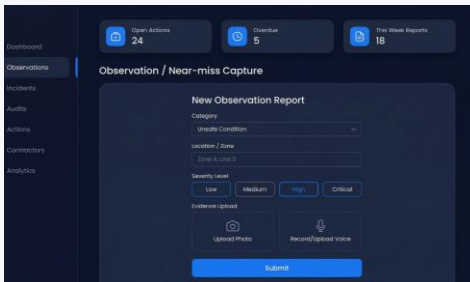
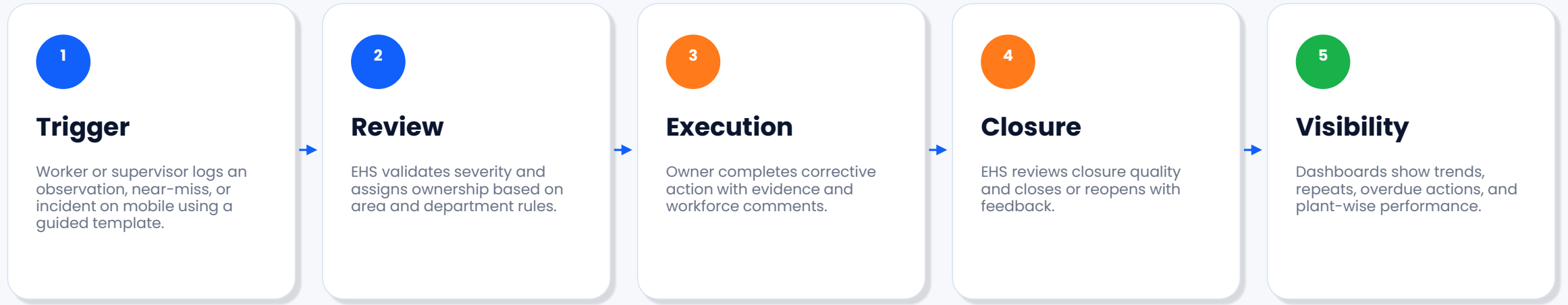
- ✓ Incident capture with guided validation fields
- ✓ Central CAPA/action tracker with reminders + escalations
- ✓ Digital audits with actions created directly from findings

Audit Proof Captured

- ✓ Export-ready audit packs in PDF/Excel
- ✓ Corporate dashboards for leading indicators

Closed-loop reporting from field capture to leadership visibility

The configured workflow ties every report to ownership, evidence, closure quality, and dashboard visibility.



Field capture view with guided templates + evidence

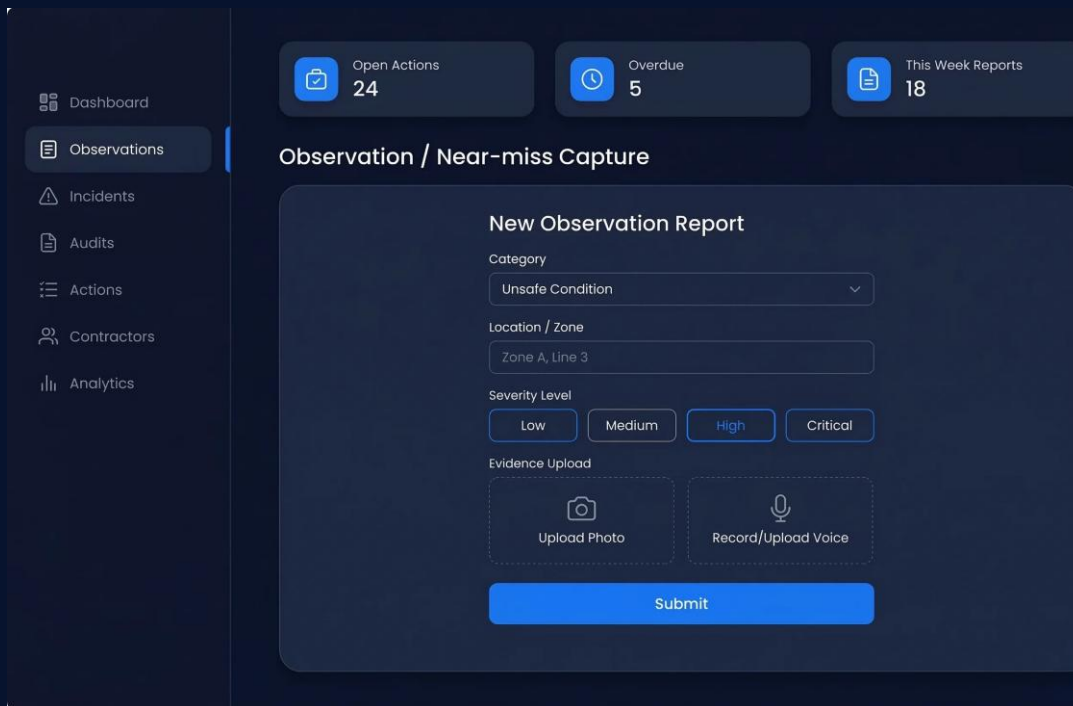


Corporate dashboard view across plants

AI-generated sample screens; actual screens can be seen in the live demo.

Evidence-first field capture. Cross-plant visibility for leadership.

The case study moves from scattered registers to guided reporting, audit-ready closure evidence, and dashboard-led governance.



Mobile-first capture: category, location, severity, photo, and voice evidence.



Dashboard visibility: near-misses, overdue actions, closure rate, and repeat themes.

AI-generated sample screens; actual screens can be seen in the live demo.

Quantified impact across documentation, reporting, culture, and closure

The outcomes show a move from reactive follow-up to repeatable, visible, evidence-backed execution.

68%

Less manual effort

Standardised templates + single action tracker

52%

Faster reporting

Mobile-first capture + guided fields

41%

Stronger near-miss culture

Low-friction reporting + clear routing

46%

Predictable closure

Ownership + due dates + escalations

Capabilities supporting the outcomes

Role-Based Access Control

Full Audit Trail

PDF/Excel Exports Available

Mobile Field Capture

Why it matters: once capture, ownership, evidence, and closure live in one workflow, safety teams can track repeat exposure instead of chasing scattered proof.

Safety proof stays inside the record

OQSHA strengthens control by preserving the relationship between report, owner, evidence, timeline, and closure decision.

1

Real-time reporting

Reports move from notebooks to guided mobile entries with photos, voice notes, categories, location, and severity.

2

Action ownership

Corrective actions carry assignees, due dates, reminders, escalations, and closure evidence.

3

Repeat visibility

Trends, repeats, overdue actions, and plant-wise performance can be viewed from leadership dashboards.

4

Audit exports

Audit packs and compliance summaries can be exported in PDF/Excel format when required.

Operational takeaway

The record becomes the evidence: who reported it, who owned it, what proof was attached, when it closed, and whether it needs reopening.

Common rollout questions answered

These are the practical questions most teams clarify before moving from pilot to rollout.

How long does it take to go live?

Typically 2-6 weeks, depending on sites, workflows, and data migration. Most teams start with a pilot, then scale site-by-site.

What hardware do we need?

No special hardware. Field users can use phones or tablets, and admins can use a browser on a laptop or desktop. Optional QR stickers can be used for assets.

Does it work offline?

Core workflows need internet for real-time approvals, alerts, and audit trail. Offline support can be discussed based on site constraints.

Where is our data stored?

Stored securely in the cloud with encryption in transit and at rest, plus role-based access controls. Deployment options can be shared on request.



READY TO STANDARDISE YOUR SAFETY WORKFLOWS?

See OQSHA on your workflows, not just ours.

In a 30-45 minute session, OQSHA can map your current safety workflows and help estimate time saved across permits, incidents, inspections, and audit closure.

- ✓ Map one workflow live: permits, incidents, or inspections
- ✓ Get a quick ROI estimate
- ✓ Take a security brief back to IT

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